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## The hub

<http://thehub/>

## Timesheet location

[\\fatface.hq\fatface\IT\Dept\Timesheets](file:///\\fatface.hq\fatface\IT\Dept\Timesheets)

Use BAU (business as usual) 7.5 for each day’s hrs 37.5 wk. Tot

## Mulesoft Anypoint link

MuleSoft Cloud Hub access has been configured, to access go to <https://anypoint.mulesoft.com/accounts/login/fatface>

From a corporate device you should be logged in automatically, from a non-corp. device you will use your email address & network password.

Documentation link is at bottom of page.

Personal Anypoint account setup for training

Email : leslie.black@fatface.com

Username : LeslieBlack  
password: Mig19farmer

Link to training dashboard

https://training.mulesoft.com/user/learning/enrollments

User: [leslie.black@fatface.com](mailto:leslie.black@fatface.com)

Pwd: Mig19farmer

## FatFace Confluence - links

<https://fatface.atlassian.net/wiki/spaces/IHUB/pages>

<https://fatface.atlassian.net/secure/Dashboard.jspa>

URL for tickets in Jira just change ticket name  
<https://fatface.atlassian.net/browse/IHUB-1005>

## GitHub Links

https://github.com/

Private Account : LeslieBlack   
 Pwd: Mig19farmer

Email: leslie.black@fatface.com

## Support process for Mulesoft / Anypoint platform alerts.

[no-reply@mulesoft.com](mailto:no-reply@mulesoft.com) Email Alerts.  
From 08:00 - 17:00 ‘Offshore’ support staff will investigate / triage by manually running SQL queries against the Audit\_t table in the AWS RDS. Using the message ID, request ID the time They will then provide an analysis and a ticket will be raised in JIRA. All in going and outgoing requests are archived for Audit in this table. Offshore will eventually be able to determine priority;

eg. P1 for next day delivery order (customer impact) or higher for 5 day delivery etc..

Example. Email message.

You are receiving this alert because:  
  
The application s-dw-data-int has a new Critical notification:  
Exception Occurred with Error Code :500 and Error MessageTransformerMessagingException: Execution of the expression "message.payloadAs(java.lang.String)" failed. (org.mule.api.expression.ExpressionRuntimeException).. The Message ID isccbc2bc0-d530-11e7-8d2e-06a32abef73c and the Request ID is fdf752dc-3e1d-472c-b9af-c4986c81a58b