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## Fat Face Terms

|  |  |
| --- | --- |
| APTOS | Point of sale tills etc…. |
| EPOS | Electronic point of sale |
| SFDC | Sales Force Dot Com |
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## Path to legacy system docs

[\\fatface.hq\fatface\Program Management\2.PRESENT\FFIT0040 IT Integration Hub\1. Project\1.3](file:///\\fatface.hq\fatface\Program%20Management\2.PRESENT\FFIT0040%20IT%20Integration%20Hub\1.%20Project\1.3) Design\Context Diagrams

## Mulesoft logs location

All Mulesoft / Cloud Hub logs should be maintained on the SFTP server at /FatFace/sftp/MuleSoftIntegration/<environment>/logs/

## Core HR Log in details

Please find your Core HR Log in details below. Core HR is our payroll and personal software, you can use this to book holiday, submit expenses, check payslips etc.

<https://my.corehr.com/pls/coreportal_fatp>

Username: 32102

Password: Mig19farmer (Case sensitive)

## Path to Dev docs

[\\fatface.hq\fatface\IT\Dept\DevTeam](file:///\\fatface.hq\fatface\IT\Dept\DevTeam)

## The hub

<http://thehub/>

## Timesheet location

[\\fatface.hq\fatface\IT\Dept\Timesheets](file:///\\fatface.hq\fatface\IT\Dept\Timesheets)

Use BAU (business as usual) 7.5 for each day’s hrs 37.5 wk. Tot

## Mulesoft Anypoint link

MuleSoft Cloud Hub access has been configured, to access go to <https://anypoint.mulesoft.com/accounts/login/fatface>

From a corporate device you should be logged in automatically, from a non-corp. device you will use your email address & network password.

Documentation link is at bottom of page.

Personal Anypoint account setup for training

<https://anypoint.mulesoft.com/login/#/signin>

Email: leslie.black@fatface.com

Username : LeslieBlack  
password: Mig19farmer

Link to training dashboard

<https://training.mulesoft.com/user/learning/enrollments>

User: [leslie.black@fatface.com](mailto:leslie.black@fatface.com)

Pwd: Mig19farmer

SAML (security xml) link  
<http://saml.xml.org/about-saml>

## FatFace Confluence - links

<https://fatface.atlassian.net/wiki/spaces/IHUB/pages>

<https://fatface.atlassian.net/secure/Dashboard.jspa>

URL for tickets in Jira just change ticket name  
<https://fatface.atlassian.net/browse/IHUB-1005>

## GitHub Links

https://github.com/

Private Account : LeslieBlack   
 Pwd: Mig19farmer

Email: leslie.black@fatface.com

## Support process for Mulesoft / Anypoint platform alerts.

[no-reply@mulesoft.com](mailto:no-reply@mulesoft.com) Email Alerts.  
From 08:00 - 17:00 ‘Offshore’ support staff will investigate / triage by manually running SQL queries against the Audit\_t table in the AWS RDS. Using the message ID, request ID the time They will then provide an analysis and a ticket will be raised in JIRA. All in going and outgoing requests are archived for Audit in this table. Offshore will eventually be able to determine priority;

eg. P1 for next day delivery order (customer impact) or higher for 5 day delivery etc..

Example. Email message. See Anypoint platform >   
  
*See Anypoint platform > Management Center > Runtime Manager > Alerts*

Hello,

You are receiving this alert because:

The application ${resource} has a new ${priority} notification:

${message}

You are receiving this alert because:  
  
The application s-dw-data-int has a new Critical notification:  
Exception Occurred with Error Code :500 and Error MessageTransformerMessagingException: Execution of the expression "message.payloadAs(java.lang.String)" failed. (org.mule.api.expression.ExpressionRuntimeException).. The Message ID isccbc2bc0-d530-11e7-8d2e-06a32abef73c and the Request ID is fdf752dc-3e1d-472c-b9af-c4986c81a58b

## Postman Links

<https://www.getpostman.com/docs/postman/sending_api_requests/requests>

<https://support.brightcove.com/use-postman-api-requests>

## My Domain and user name.

FFDOMAIN\leslie.black